



GH037
The Director
British Council, Accra
Liberia Road, PO Box GP 771
Accra
Ghana
West Africa

Email: elvis.yawadom@gh.britishcouncil.org

15 October 2013

Dear Colleague

June 2013 Outcome of Enquiries About Results

Enquiry No.	354432
Service	2S Review of the marking with copy of script
Centre	GH037 British Council, Accra
Syllabus	0417 Information and Communication Technology
Candidate	3 Ghanney: Evangeline Effie Botsiwa
Grade before enquiry:	D
Grade after enquiry:	D
Percentage Uniform Mark before enquiry:	59%
Percentage Uniform Mark after enquiry:	58%

Our senior examiners have now completed the service you requested and I confirm that the grade we originally issued is confirmed as correct.

Where the service involved a review of the original marking, the review has been carried out by a small team of senior markers who are dedicated to providing a reliable and thorough service. Our senior markers have checked that the mark scheme was applied correctly, to make sure that the candidate or group of candidates were awarded the grade that is appropriate for their performance.

There is a two-stage appeal process your Centre can follow if you feel that Cambridge has not produced the correct outcome because it has used procedures that are inconsistent with its Code of Practice or has applied its procedures improperly or unfairly. You can find out more about this process in the 'results and certificates' section of the Cambridge Administrative Guide available from www.cie.org.uk/examsOfficers. Please note in particular that an appeal does not lead to the further reviewing of the candidate's work (unless the procedure used is indeed found to have been inconsistent with our Code of Practice or improper or unfair), and that the appeal must represent the view of the Head of Centre. If the Head of Centre wishes to submit an appeal they must do so within 28 days of the date of this outcome letter. You can find the fees for the appeal process in the Cambridge Fees List available in the 'My Messages' section of CIE Direct. If you do not have access to CIE Direct you can request a copy of the fees list by contacting our Customer Services team info@cie.org.uk.

If you have any further questions about the results enquiry process you can refer to the *Cambridge Administrative Guide* or visit our bank of online questions and answers www.cie.org.uk/askcie. If you work through another organisation, please direct any questions about your enquiry to them.

Yours sincerely,

David Cogger
Director
Operations